8th Annual Houston 9/11 Heroes Run

Saturday, September 8, 2018 City Hall | 901 Bagby St 8:00 a.m.

Pre-Race Packet Pickup Information

Thursday and Friday, September 6-7 11 a.m. to 6 p.m.



1600 Memorial Drive Houston, TX 77007

Race Day Packet Pickup Information

RACE DAY PACKET PICKUP will begin at 6:30 a.m. and end at 8:00 a.m. The Registration and Packet Pickup tent will be located on the front plaza of City Hall. **Race Day lines are long so please arrive early.** Our volunteers will work as quickly as possible to get runners through the line. Your patience is greatly appreciated.

IMPORTANT FAQs

Q: Can I pick up my spouse/sibling/co-worker/neighbor's packet?

A: YES! You are welcome to pick up other race participants' packets. Just be sure to let them know you are picking it up to avoid confusion or unnecessary standing in line. If you are picking up for a large group (8+), please email the <u>Registration Manager</u> with the complete list of names of all packets you will be picking up and our volunteers will pull your packets together. We must have the first and last name of all participants. We cannot pull by team name only. In order to allow our volunteers time to pull the group packets, **please do not come to HPCU to collect your packets until after 2 p.m. on Thursday, September 6.**

Q: Where do I park on Race Day?

A: Most Downtown parking garages will be open for guest parking. The closest garage to the race site is the Tranquility Garage. Garage parking will cost approximately \$15-20 per car. Metered street parking will also be available. Please bring cash as not all garages accept credit cards.

Q: What does the course look like?

A: The course map may be found on our online registration website.

Q: I registered to run but now can't participate. Can I give my bib to someone else?

A: Yes, you may transfer your registration to another runner but YOU MUST NOTIFY the Registration Manager BEFORE race day. The Houston 9/11 Heroes Run is timed and results are posted based on the information originally assigned to each bib. If you are female and give your bib to a male, his finishing time will be put into the female standings and could skew the results. It is imperative you contact the Registration Manager before the race to properly transfer your bib to a new runner. Required information for transfer is Name, Age or Date of Birth, Gender, Email Address, City and State of Residence, and Race Division. Email the Registration Manager to transfer your bib.

Q: I registered for the 5K but want to run the 5K GORUCK. Can I change divisions?

A: Yes, you may change to a different division but YOU MUST NOTIFY the Registration Manager. If you do not notify the Registration Manager of your division change, you could skew race results and impact the final standings. Email the <u>Registration Manager</u> to change to a different division.

Additional questions? Ask us!



TIMING CHIP & RACE BIB

The timing chip is attached to the back of your bib. You must wear your bib on the front of your body, preferably chest-high, so the timing equipment can read your bib as you cross the finish line. Do not cover your bib with a jacket, sweatshirt, or other clothing. If you wear your bib below your waist, underneath clothing, on your back, or folded in your hand, your chip may not be read and you may not get an accurate time. Do not remove your timing chip from the back of your bib. You do not need to return it at the end of the race.

RACE RESULTS

ITS YOUR RACE

Get race results by downloading the ITS YOUR RACE mobile app from the **App Store** or **Google Play.**

Houston 9/11 Heroes Run Awards

Awards for the Houston 9/11
Heroes Run will be determined by
GUN TIME.

- Overall Male and Female
- Overall Masters Male and Female

Age Divisions

- 1-12
- 13-19
- 20-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70+